

Address
Postcode & Town

Brussels, post date

NN Insurance Belgium and Delta Lloyd Life: combined in a reliable insurance company

Dear Sir/Madam,

As of 30 March 2018, NN Insurance Belgium nv (NN) and Delta Lloyd Life have been a single insurance provider: NN Insurance Belgium SA/NV – It is a financially sound company that helps people protect the things that matter to them.

You are receiving this letter as you have the status of an 'accepting beneficiary' with NN. Someone has indicated that you are the beneficiary of a life insurance policy, and you have explicitly accepted this designation by signing a document. You enjoy certain rights as a result of this. When the contract comes to an end, you may receive a capital payment in accordance with the contractual provisions.

In practice, this merger has no consequences for you. All existing products and contract terms and conditions shall remain valid and unchanged.

Registered office relocated

The address of NN's registered office is Avenue Fonsny/Fonsnylaan 38, 1060 Brussels. Our account number and telephone numbers remain unchanged.

You can find more information about the merger at www.nn.be/1nn.

New privacy law

On 25 May 2018 the General Data Protection Regulation (GDPR) comes into force. From then on, you will be better protected as a beneficiary. You can find more details on the reverse of this letter.

Yours sincerely,

Jan Van Autreve
CEO NN Insurance Belgium

Insurance intermediary

ING Belgium SA/NV, an insurance broker, registered with the FSMA under the code number 12381A.

Registered office: Avenue Marnix 24, B-1000 Brussels - Brussels RPM/RPR - VAT BE 0403.200.393- www.ing.be -

BIC: BBRUBEBB - IBAN: BE45 3109 1560 2789.

Insurer

NN Insurance Belgium SA/NV, mortgage lender licensed by the FSMA and insurance company licensed by the NBB under the number 2550 for the Branches 1a, 2, 21, 22, 23, 26, 27.

Registered office : Avenue Fonsny 38, B-1060 Brussels - RLP Brussels - VAT BE 0890.270.057 - BIC: BBRUBEBB - IBAN: BE28 3100 7627 4220.

New privacy law: General Data Protection Regulation (GDPR)

NN handles your personal details with care. In addition, the General Data Protection Regulation comes into force on 25 May 2018. It replaces the Belgian privacy law and gives you more control over how your data is used by organisations. The consequences of this are as follows:

1. From now on, you can contact your Data Protection Officer (DPO)

The DPO advises and informs NN on the GDPR and checks that we are complying with the directive. They are your point of contact for any questions relating to privacy. The best way to contact them is by email (dpo@nn.be) or by post (NN Insurance Belgium, F.A.O. DPO, Avenue Fonsny/Fonsnylaan 38, 1080 Brussels).

2. The legal bases and reasons for processing your personal data are not changing

- a. NN manages and executes the contract.
- b. NN complies with the **legal requirements**, including those relating to insurance and money laundering.
- c. NN retains its **legitimate interests**, such as providing and managing general insurance services, avoiding irregularities, carrying out direct marketing of insurance products and processing data for statistical purposes.

NN may transfer your personal data to recipients who are connected to your contract(s), on the basis of legal requirements and for processing purposes. The DPO has a list of these.

3. The retention period is limited

NN stores your personal data only for as long as is legally necessary.

4. You have rights

You can view, amend, transfer or delete your data at any time and free of charge. You can also restrict how the data is processed or object to it being processed. Requests should be addressed to the DPO. Include the date and your signature on the request. Please also include a copy of the front and reverse side of your identity card.

For more information, see www.nn.be/gdpr.

Do you still have questions about the GDPR or the merger?

If you can't find the answer on our website, please feel free to get in touch with NN Customer Services: +32 (0)2 407 70 00 or telecel-life@nn.be.

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